CCIF
CRITICAL CONSUMER ISSUES FORUM

2023 Breakfast & Report Release

Navigating the Challenges & Opportunities of Today's Regulatory Landscape

Wednesday, July 19, 2023 @ 8:00-9:00 a.m. CDT

Hot breakfast available at 7:30 a.m.

JW Marriott Austin

Lone Star Ballroom E

During this interactive breakfast session, CCIF will release its latest report and feature the following participants from the 2023 summit series to share insights and takeaways:

Welcome: ***Hon. Christopher J. Ayers****, President, National Association of State Utility Consumer Advocates (NASUCA); Executive Director, North Carolina Utilities Commission-Public Staff*

Moderator: ***Hon. Tammy Cordova****, Commissioner, Public Utilities Commission of Nevada*

Panelists: ***Hon. Emile C. Thompson****, Chairman, Public Service Commission of the District of Columbia*

Mr. Michael Moody*, Chief, Special Litigation Division, Michigan Department of Attorney General*

Mr. Patrick M. Cicero*, Consumer Advocate, Pennsylvania Office of Consumer Advocate*

Mr. Matthew J. Satterwhite*, Senior Vice President of Regulatory Services, American Electric Power*

Promoted By*:

NATIONAL ASSOCIATION OF STATE UTILITY CONSUMER ADVOCATES NASUCA

*The National Association of Regulatory Utility Commissioners (NARUC) and the National Association of State Utility Consumer Advocates (NASUCA) are promoters of the CCIF July 2023 Breakfast & Report Release.

For more information, contact katrina@CCIForum.com or visit the CCIForum.com.

This event is funded by the Edison Electric Institute (EEI). It is not sponsored by NARUC or NASUCA, nor is it a part of the NARUC Summer Policy Summit agenda.

CCIF: State commissioners, consumer advocates, and energy companies working together to provide solutions to meet customer needs.

Welcome Remarks



The Honorable Christopher J. Ayers

***President*, National Association of State Utility Consumer Advocates**
***Executive Director*, North Carolina Utilities Commission-Public Staff**

Christopher J. Ayers has served as Executive Director of the North Carolina Utilities Commission Public Staff since July 1, 2013 and currently serves as President of the National Association of State Utility Consumer Advocates (NASUCA). The Public Staff represents the using and consuming public and investigates electric, gas, water, wastewater, and transportation matters before the North Carolina Utilities Commission. Prior to joining the Public Staff, he practiced law in Raleigh, North Carolina with the law firms of Poyner Spruill LLP and Hunton & Williams LLP, focusing on utilities regulation, environmental, regulatory compliance, zoning and land use, and administrative law. He has served a two-year term on the North Carolina Environmental Management Commission.

Mr. Ayers serves on the Consumer Advocates for the PJM States Board of Directors, Department of Energy Electricity Advisory Committee, Electric Power Research Institute Advisory Council, Critical Consumer Issues Forum Executive Committee, Keystone Energy Board, New Mexico State University Center for Public Utilities Advisory Council, is Vice Chairman of the Financial Research Institute Advisory Board, and is Chairman of the Board of Directors for the State Employees Credit Union.

Mr. Ayers earned his undergraduate degree from Duke University and received his Juris Doctor with Honors from the University of North Carolina. He resides in Apex, North Carolina with his wife Rebecca.

Panel Moderator



The Honorable Tammy Cordova

Commissioner
Public Utilities Commission of Nevada

Tammy Cordova was appointed to the Public Utilities Commission of Nevada by Governor Steve Sisolak, effective June 22, 2020.

Commissioner Cordova has more than two decades of experience in state government and the United States Navy. She has worked for the PUCN since 2001. Before her appointment to the Commission, Commissioner Cordova served as staff counsel of the PUCN's Regulatory Operations Staff. Previously, she also served as assistant staff counsel and as an administrative attorney, with duties in both Northern and Southern Nevada. During her tenure at the PUCN, she has focused on a collaborative and practical approach to providing the recommendations and analysis of the Regulatory Operations Staff to the Commission. Commissioner Cordova served as an officer in the United States Navy from 1991 to 1996 and was an executive director in Europe of a branch of the Navy-Marine Corps Relief Society.

She graduated with a Bachelor of Science in human and organizational development from Vanderbilt University and earned her Juris Doctorate from University of San Diego School of Law. Commissioner Cordova also is a founding executive committee member of the Energy, Utilities and Communications Law section of the Nevada State Bar and is Chair of the National Association of Regulatory Utility Commissioners Committee on Gas. Originally from Salisbury, Maryland, Commissioner Cordova lives in Las Vegas.

Panelists



The Honorable Emile C. Thompson

Chairman

Public Service Commission of the District of Columbia

Emile C. Thompson was appointed to the Public Service Commission of the District of Columbia by Mayor Muriel Bowser in 2021 and re-appointed as Interim Chairman on December 1, 2021. He was confirmed as Chairman on June 7, 2022.

Before the Commission, Chairman Thompson was an Assistant United States Attorney in the U.S. Attorney's Office for the District of Columbia. As an AUSA, he prosecuted homicides and served as a supervising Deputy Chief in the Misdemeanor Section. He has also served as a Principal Member of the D.C. Water Board of Directors since 2016. While on the Board, Chairman Thompson chaired the Human Resources and Labor Relations Committee and served on the Governance, Strategic Planning, and D.C. Retail Rates committees. Chairman Thompson began his career as a clerk for the Honorable (Ret.) Herbert B. Dixon, Jr. of the Superior Court of the District of Columbia. He also served in the Mayoral Administrations of Vincent Gray and Muriel Bowser.

Chairman Thompson is an active member of the National Association of Regulatory Utility Commissioners (NARUC), representing public service commissions that regulate telecommunications, energy, and water utilities. He serves as NARUC Co-Vice Chair of the Committee on Critical Infrastructure established after the September 11, 2001, terrorist attacks to provide state regulators a forum to analyze solutions to utility infrastructure security and delivery concerns. He is a member of the NARUC Committee on Energy Resources and the Environment, which focuses on energy efficiency, environmental protection, renewable and distributed resources, consumer protection, and low-income weatherization and assistance. He also serves on the Board of Directors of the Organization of PJM States, Inc., which promotes and protects the public interest in providing reliable and reasonably priced electric service.

Chairman Thompson graduated from Morehouse College with a degree in Computer Science and minors in Math and Biology. His law degree was conferred from Wake Forest University School of Law.

Born in Washington, D.C., Chairman Thompson resides with his wife and children. He is active in the D.C. community serving as a board member of the Abramson Scholarship Foundation and is a former board member of the Boys and Girls Club of Greater Washington.



Michael Moody

***Vice President*, National Association of State Utility Consumer Advocates**

***Chief, Special Litigation Division,* Michigan Dept. of Attorney General**

Michael Moody is the Division Chief of the Special Litigation Division which handles utility consumer advocacy for the State of Michigan as well as special assignments from the Attorney General. He also serves on the Elder Abuse Task Force and was the Governor appointed State Public Administrator for nine years. He has served as an assistant attorney general with the Michigan Department of Attorney General since 1995. He currently is the small end-use electricity customer sector representative on the member representatives committee for the North American Electric Reliability Corporation. He also serves as the Vice President of the National Association of State Utility Consumer Advocates and on the Advisory Council of the Critical Consumer Issues Forum. Before coming to the Michigan Department of Attorney General, he worked at the Michigan Court of Appeals and a law firm handling municipal law. He graduated from Michigan State University from the James Madison College and Honors College with a degree in international relations and a certificate in Latin American and Caribbean Studies and obtained his law degree from the University of Detroit Mercy School of Law.



Patrick M. Cicero

Consumer Advocate

Pennsylvania Office of Consumer Advocate

Under Pennsylvania law, the Consumer Advocate is nominated by the Attorney General and must be confirmed by the Pennsylvania Senate. Patrick M. Cicero, Esquire was appointed the Acting Consumer Advocate by Attorney General Josh Shapiro on December 13, 2021 and nominated for the position on March 30, 2022. Patrick was confirmed as Consumer Advocate by the Senate on June 7, 2022. Patrick has spent his legal career representing the interests of consumers in Pennsylvania in the areas of utility, consumer, and housing law. Immediately prior to his tenure as Consumer Advocate, Patrick served as the Executive Director of the Pennsylvania Legal Aid Network, Inc., where he provided strategic leadership and oversaw the advocacy, fundraising, and management of Pennsylvania's coordinated network of legal aid organizations serving low income households and victims of domestic violence. You can learn more about Patrick's professional experience by viewing his resume. Patrick is a life-long Pennsylvanian. He attended college and law school in the state and currently lives in Mechanicsburg with his family.

To view OCA's Leadership History, click here.



Matthew J. Satterwhite

Senior Vice President, Regulatory Services

American Electric Power (AEP)

Matthew Satterwhite is senior vice president, Regulatory Services. In this position, he is responsible for AEP's regulatory activities before 11 state regulatory commissions and the Federal Energy Regulatory Commission (FERC).

Satterwhite previously served as president and chief operating officer for Kentucky Power from 2016 to 2018, overseeing distribution operations serving 169,000 customers in eastern Kentucky as well as the operating unit's safety, customer services, marketing, communications, community affairs, governmental affairs and regulatory functions.

Prior to that, he served as senior counsel in AEP's Legal Department, where he was responsible for regulatory cases in Ohio, Indiana, Michigan and Kentucky. He has argued cases before the Supreme Court of Ohio, including defense of AEP's energy efficiency and peak demand reduction plan.

Prior to joining AEP in 2008, Satterwhite served as the Public Utility Master Commissioner at the Supreme Court of Ohio for two years. Satterwhite started his career at the Ohio Attorney General's office as an assistant attorney general representing the Public Utilities Commission of Ohio. He then joined the commission staff as legal director of its Service, Monitoring and Enforcement Department, overseeing staff attorneys, investigators and auditors responsible for industry regulation.

He serves as a board member for the Greater Columbus Arts Council (GCAC), where he is a member of the Development Committee and Creative Advancement (Grants and Services) Committee. He also serves as a Board member on the Columbus Association for the Performing Arts (CAPA). Satterwhite is the AEP Executive Sponsor for the Women's International Network of Utility Professionals (WINUP) and Toastmasters. He is also a member of the American Association of Blacks in Energy (AABE).

Satterwhite holds a degree in political science from the University of Kansas and a juris doctor degree from Capital University Law School, Columbus, Ohio.

He and his wife, Cathy, have three daughters.

Executive Director



Katrina McMurrian

Executive Director

Critical Consumer Issues Forum

A former Florida Public Service Commissioner (2006–2009), Katrina McMurrian draws upon extensive regulatory experience to organize and facilitate relevant policy forums and to advise an array of entities on key regulatory and policy issues in the energy arena.

McMurrian currently serves as the Executive Director of the Critical Consumer Issues Forum (CCIF), a unique national forum in which state utility regulators, consumer advocates, and electric companies—via a series of facilitated, interactive dialogues—engage in productive debate and often develop consensus on key issues of importance to consumers and policymakers. CCIF has produced reports on a range of energy topics including clean energy transition, grid modernization, distributed generation, consumer solutions, smart communities, electric transportation, resilience, and supporting electricity customers through times of crisis, such as the COVID-19 global pandemic.

McMurrian also serves as the Executive Director of the Nuclear Waste Strategy Coalition, an ad hoc organization representing the collective interests of member state utility regulators, state consumer advocates, other state officials, tribal governments, local governments, electric companies with operating and shutdown nuclear reactors, and other experts on nuclear waste policy matters.

McMurrian serves on the Southwest Research Institute Board of Advisory Trustees and as a member of the American Nuclear Society, the Institute for Nuclear Materials Management, and U.S. Women in Nuclear.

A Northwest Florida native, McMurrian received a Bachelor's degree in finance and an MBA from Florida State University. She and her husband currently reside near Nashville, Tennessee.

SAVE THE DATE & TELL YOUR COLLEAGUES

CCIF
CRITICAL CONSUMER ISSUES FORUM

14th Annual Kickoff Forum: Topic TBD

Saturday, November 11, 2023

Approx. 3:00–5:00 pm (Reception to follow)

La Quinta Hotel & Resort, La Quinta, CA

This session will feature state commissioners, consumer advocates, and electric company representatives; engage additional stakeholders; and provide a foundation for the collaborative process to follow on the new CCIF topic. Refreshments provided. Wine and cheese reception following. Open to state commissioners, consumer advocates, electric company reps, PUC/NARUC/NASUCA staff, and all other interested stakeholders (no charge). Information and updates will be posted at www.CCIForum.com as available. CCIF registration will be required. During registration, participating state commissioners and consumer advocates may request a 1-night hotel stipend from EEI. More info will be provided thereafter to help determine eligibility in light of any applicable ethics policies, rules, or statutes.

This event is funded by the Edison Electric Institute. It is not sponsored by NARUC or NASUCA and is not a part of the 2023 NARUC Annual Meeting & Education Conference agenda.

Stay Tuned for Registration Details! Contact Katrina@CCIForum.com for more information.