Welcome Remarks & Forum Expectations by NARUC President



The Honorable Judith Williams Jagdmann

***President*, National Association of Regulatory Utility Commissioners**
***Commissioner*, Virginia State Corporation Commission**

Judy Jagdmann is currently serving her third term as a Commissioner on the Virginia State Corporation Commission (VSCC), regulating the utilities, insurance, banking and securities industries. Recently, the Virginia Healthcare Exchange was added to the VSCC's jurisdiction. In 2005, the Virginia General Assembly unanimously elected her Attorney General. Previously, she served as Virginia's Deputy Attorney General for Civil Litigation, a position that included the Anti-trust and Utility Consumer Counsel Divisions.

Jagdmann holds leadership posts in several national organizations. She currently serves as President of the National Association of Regulatory Utility Commissioners. Past NARUC positions include leading the Electricity Committee and the Task Force on Military Workforce Development. She also serves on the Advisory Council Executive Committee of the Electric Power Research Institute and the Executive Committee for the Critical Consumer Issues Forum.

Regional leadership includes serving as President of the Mid-Atlantic Conference of Regulatory Utilities Commissioners (2017-18) and as the Virginia member of the Organization of PJM States, Inc.

Admitted to practice in the U.S. Supreme Court and 4th Circuit Court of Appeals, Jagdmann also is a member of the National Association of Attorneys General and the Fourth Circuit Judicial Conference. She often teaches energy policy and regulation at Virginia law schools, including the University of Virginia School of Law, as an adjunct faculty member.

A native of Virginia, Jagdmann is a graduate of the University of Virginia and the University of Richmond School of Law.

CCIF Overview & Topic Introduction



Katrina McMurrian

Executive Director
Critical Consumer Issues Forum (CCIF)

A former Florida Public Service Commissioner (2006–2009), Katrina McMurrian draws upon extensive regulatory experience to organize and facilitate relevant policy forums and to advise an array of entities on key regulatory and policy issues in the energy arena.

McMurrian currently serves as Executive Director of the Critical Consumer Issues Forum (CCIF), a unique national forum in which state utility regulators, consumer advocates, and electric companies engage in a series of facilitated dialogues and produce reports on a range of energy topics such as clean energy transition, electric transportation, resilience, and supporting electricity customers through times of crisis (COVID-19).

McMurrian also serves as Executive Director of the Nuclear Waste Strategy Coalition (NWSC), an ad hoc organization representing the collective interests of member state utility regulators, state consumer advocates, other state officials, tribal governments, local governments, electric companies with operating and shutdown nuclear reactors, and other experts on nuclear waste policy matters.

In these roles, McMurrian frequently interacts with Congress; Administration officials; state and federal utility regulators; state and national consumer organizations; other state, tribal, and local officials; industry representatives; and numerous other public and private stakeholders. In addition, she serves on the Southwest Research Institute Board of Advisory Trustees and as a member of the American Nuclear Society (ANS), the Institute for Nuclear Materials Management (INMM), and U.S. Women in Nuclear (U.S. WIN).

A Northwest Florida native currently residing near Nashville, Tennessee, McMurrian received a Bachelor's degree in finance and an MBA from Florida State University.

Remarks & Keynote Introduction



The Honorable Tricia Pridemore

Chairman

Georgia Public Service Commission

Tricia Pridemore joined the Georgia Public Service Commission in 2018. She was unanimously elected chairman of the Commission by her fellow Commissioners in July 2021. Previously, she chaired the Telecommunications Committee that focuses on telecom matters, including rural broadband. In 2022, Pridemore was unanimously elected by fellow southeastern Commissioners to serve as the Southeastern Association of Regulatory Utility Commissioners representative to the National Association of Regulatory Utility Commissioners (NARUC) executive board and will serve as NARUC President beginning in 2024. In addition to her duties with the Commission, she serves as the Chair of the Board of the Financial Research Institute at the University of Missouri, on the NARUC as Vice Chair of Pipeline Safety and the NARUC Subcommittee on Education and Research. She is also a member of the Board of the New Mexico State University Center for Public Utilities.

Commissioner Pridemore is a businesswoman with a background in technology, consulting and workforce development. She has served on the Georgia World Congress Center Board of Governors, the 2019 Transition Team of Gov. Brian Kemp, the 2011 Transition team of Governor Nathan Deal and co-chaired both of Governor Nathan Deal's Inaugural Committees in 2011 and 2015.

Commissioner Pridemore formerly served as the Executive Director of the Governor's Office of Workforce Development and started Georgia's skilled trade initiative aimed at encouraging careers in the energy, transportation and construction trades. She was also a member of the Cobb Galleria Authority Board of Governors. Pridemore is a member of the Rotary Club of Marietta, established in 1919.

Commissioner Pridemore earned a bachelor's degree from Kennesaw State University. She and her high school sweetheart turned husband, Michael, reside in Marietta, Georgia and are members of Mount Paran Church in Atlanta, where Tricia serves on the Women's Ministries Board.

Keynote: A Rearview Perspective for those Navigating the Complex Regulatory Landscape



Paul Kjellander

***Chief Executive Officer,* KJELL LLC**

***President Emeritus*, NARUC**

***President Emeritus*, Idaho Public Utilities Commission**

Paul Kjellander served as President of the Idaho Public Utilities Commission (IPUC), having been appointed to four six-year terms beginning in 1999. He was the longest serving President of the IPUC. He recently retired from state service and now works as a consultant in the utility sector. His new work through the Idaho National Lab focuses on advanced energy resource development. Kjellander also serves as a senior advisor with Public Utilities Fortnightly.

As a commissioner, Kjellander was a member of the National Association of Regulatory Utility Commissioners' (NARUC) board of directors and executive committee, Kjellander was elected to serve as President of the association in 2020. As NARUC president he established a multiyear conference theme for the association and worked with commissioners at the Federal Energy Regulatory Commission to create the Joint Federal-State Task Force on Electric Transmission.

During his tenure at NARUC, Kjellander served on NARUC's Committee on Consumer Affairs, the Electricity Committee, and was the past Chair of the Committee on Telecommunications. He also was a member of the Subcommittee on Regulatory and Industry Diversity and the Subcommittee on Education and Research.

Kjellander also served as President of the National Council on Electricity Policy, which is funded by the US Department of Energy and managed by NARUC. He was also a board member of the Financial Research Institute and the New Mexico State University's Current Issues Advisory Board. Other service included a membership on the Federal Communications Commission's 706 Joint Board, the North American Numbering Council, and the Advisory Council of the Electric Power Research Institute. Additionally, he served as chairman of the FCC's Federal-State Joint Board on Jurisdictional Separations.

Kjellander's regulatory service was briefly interrupted in 2007 when Gov. C.L. "Butch" Otter tasked him with creating Idaho's Office of Energy Resources (OER). This cabinet level position played a significant role in establishing the state's energy policy direction.

During his time at OER, which is now known as the Office of Energy and Mineral Resources, Kjellander created an aggressive energy efficiency program funded through the federal American Recovery and Reinvestment Act of 2009. Kjellander established the Idaho Strategic Energy Alliance and remained a member of that group until his retirement from state service. He also served on the board of the National Association of State Energy Officials (NASEO).

Before joining the commission in 1999, Kjellander was elected to three terms in the Idaho House of Representatives, where he served from 1994-1999. As a legislator, Kjellander served on multiple committees, including House State Affairs, Judiciary and Rules, Ways and Means, Local Government, and Transportation. During his final term in office, Kjellander was elected to leadership as Chairman of the House Majority Caucus.

Prior to his legislative service, Kjellander was director of Boise State University's College of Applied Technology Distance Learning, where he earned tenured faculty status and served in various positions including program head of broadcast technology, station manager of BSU Radio Network, director of the Special Projects Unit for BSU Radio and as BSU Radio's director of News and Public Affairs. As a broadcast journalist, Kjellander received over 30 professional awards for his reporting. He also contributed reports to multiple regional and nationally distributed programs.

Kjellander earned undergraduate degrees in communications, psychology, and art from Muskingum University in Ohio, and earned a master's degree in telecommunications from Ohio University.

Kjellander and his wife Radelle have three children…a daughter Allison who practices law and twin sons Skyler and Justus who completed their MBAs in Salt Lake City.

PANEL: GPS SET FOR CUSTOMER-CENTERED REGULATORY OUTCOMES: FACILITATING OPPORTUNITIES AND REMOVING OBSTACLES

Moderator



Shelby Linton-Keddie

Managing Director, State Regulatory Affairs

Edison Electric Institute (EEI)

Ms. Linton-Keddie serves as Managing Director, State Regulatory Affairs at the Edison Electric Institute in Washington, D.C., where she oversees EEI's national engagement and strategy on state regulatory issues before public utility commissions and state legislatures. Prior to joining EEI, she came from the Commonwealth of Pennsylvania, where she held various positions including an Assistant Small Business Advocate, Manager, State Regulatory Strategy and Sr. Legal Counsel for Duquesne Light Company, Counsel to Pennsylvania Public Utility Commissioner Pamela Witmer, Associate at the law firm of McNees, Wallace and Nurick, LLC, and an intern at the PA Office of Consumer Advocate. In each of these roles, she has concentrated her advocacy on customer issues as well as affordability and emerging energy policy. A dynamic thinker, Shelby has provided innovative and effective strategy on a wide range of utility regulatory and legislative issues for almost two decades.

Ms. Linton-Keddie received her J.D. from the Dickinson School of Law of The Pennsylvania State University, where she served as Managing Editor of the Penn State International Law Review. In addition, Ms. Linton-Keddie holds a B.S., cum laude, and a M.Ed. from Millersville University.

Panelists



The Honorable Ann McCabe
Commissioner
Illinois Commerce Commission

Ann McCabe was appointed to a five-year term at the Illinois Commerce Commission starting February 1, 2022. She previously served on the Commission from March 2012-January 2017.

Prior to returning to the ICC, for two years Ann led the US team at the Regulatory Assistance Project (RAP), a non-profit that advises state utility regulators, staff and stakeholders on the clean energy transition. She has over 25 years of energy, climate and environmental policy experience in the public, private and non-profit sectors.

In her prior term, Ann focused on grid modernization, power transformation, regional transmission, and nuclear issues. She was president of the Organization of PJM States, Inc. (OPSI) and of the MidAmerica Regulatory Conference (MARC) boards and chaired the Nuclear Issues Subcommittee of the National Association of Regulatory Utility Commissioners (NARUC).

Ann is on the boards of the Delta Institute, Institute of Regulatory Law and Economics, and GridForward. She has a master's degree in public policy from the University of Chicago's Harris School and a bachelor's in political science from Williams College.



Andrew C. 'Drew' Slater
Public Advocate
Delaware Division of the Public Advocate

Andrew C. 'Drew' Slater was appointed by Governor Carney and confirmed by the Senate as Delaware's Public Advocate on January 25, 2017. The Public Advocate's role is to advocate for the lowest reasonable rates for consumers consistent with the maintenance of adequate utility service and principally on behalf of residential and small commercial consumers. He also can, at times, advocate for commercial and industrial consumers. He appears before the Public Service Commission, State of Delaware courts, Federal courts, and Federal administrative and regulatory agencies on behalf of the interests of consumers regarding rates, service, and practices of public utilities.

In his role as the Public Advocate, Drew serves on the executive committee of the National Association of State Utility Consumer Advocates (NASUCA), GTI Public Interest Advisory Committee, Board of the Sustainable Energy Utility, d.b.a. Energize Delaware, Renewable Energy Task Force, National Association of Regulated Utility Commissioners (NARUC) Subcommittee on COVID-19, Critical Consumer Issues Forum (CCIF) Advisory Committee, and several other organizations.

Before joining the Division of the Public Advocate, he served the public as Kent and Sussex County Coordinator for Congressman Carney. In that role, he represented the Congressman on a multitude of issue areas.

He began his career in public service nearly 20 years ago as an intern for U.S. Senator Joe Biden on the Foreign Relations Committee and spent 10 years working for the Delaware State Senate.

Drew is a graduate of Washington College and received a Master's degree from Wilmington University in 2011. He lives in Camden with his wife Laura, and two children.



Robert S. Kenney
President
Xcel Energy – Colorado

Robert S. Kenney is president of Xcel Energy's Colorado Operating Company.

In this role, he is responsible for the utility's overall operations. He is responsible for executive leadership and strategic guidance of state and local governmental and regulatory affairs, as well as customer and community relations, and charitable giving for the many Colorado communities Xcel Energy serves. In partnership with enterprise-wide teams, Robert is accountable for the strategic, commercial, financial, regulatory, and operational leadership of Xcel's Colorado Operating Company.

Robert leverages more than 30 years of regulatory, legal, governmental, and public affairs experience to deliver outstanding energy service to the people of Colorado, while maintaining Xcel Energy's unwavering commitment to keeping customer bills low. At the same time, he leads his Colorado team in working with public policy makers, regulators, and community stakeholders to deliver strategic plans and customer programs, which will drive the state's and Xcel Energy's continued leadership in the clean energy transition, including transportation electrification.

Prior to joining Xcel Energy, Robert served as senior vice president of regulatory and external affairs for Pacific Gas & Electric where he led state and federal regulatory affairs, local government affairs, and community relations and charitable giving. He has had an extensive career in the legal and regulatory sectors, including serving as Chairman of the Missouri Public Service Commission (PSC). He is a nationally recognized leader in public utility law and regulation and public policy development and implementation. Among other significant past experiences, he served on the Board of Directors of the National Association of Regulatory Utility Commissioners (NARUC) and as President of the Organization of MISO States (OMS).

Prior to his appointment to the Missouri PSC, Robert served as Chief of Staff to the Missouri Attorney General. Previously, Robert was a shareholder at the Polsinelli law firm, where he practiced in the commercial and business litigation practice group.

Robert holds a bachelor's degree in political science from Hampton University and a law degree from Saint Louis University School of Law.

CLOSING REMARKS BY NASUCA PRESIDENT



The Honorable Christopher J. Ayers
President, National Association of State Utility Consumer Advocates
Executive Director, North Carolina Utilities Commission-Public Staff

Christopher J. Ayers has served as Executive Director of the North Carolina Utilities Commission Public Staff since July 1, 2013 and currently serves as President of the National Association of State Utility Consumer Advocates (NASUCA). The Public Staff represents the using and consuming public and investigates electric, gas, water, wastewater, and transportation matters before the North Carolina Utilities Commission. Prior to joining the Public Staff, he practiced law in Raleigh, North Carolina with the law firms of Poyner Spruill LLP and Hunton & Williams LLP, focusing on utilities regulation, environmental, regulatory compliance, zoning and land use, and administrative law. He has served a two-year term on the North Carolina Environmental Management Commission.

Mr. Ayers serves on the Consumer Advocates for the PJM States Board of Directors, Department of Energy Electricity Advisory Committee, Critical Consumer Issues Forum Executive Committee, Financial Research Institute Advisory Board, Keystone Energy Board, New Mexico State University Center for Public Utilities Advisory Council, and is Chairman of the Board of Directors for the State Employees Credit Union.

Mr. Ayers earned his undergraduate degree from Duke University and received his Juris Doctor with Honors from the University of North Carolina. He resides in Apex, North Carolina with his wife Rebecca.